



**YOUR OPINION IS IMPORTANT FOR US!**

In order to improve the quality of our services you have just used, we thank you for helping us by taking a few moment to express your level of satisfaction and to complete this questionnaire!

I am    female                      male

Age    18-24                      25-30                      31-38                      39-45                      46 or more

**Very Satisfied                      Satisfied                      Partially Satisfied                      Dissatisfied**

**Relationship with EcoTime Factory**

- First contact
- Understanding of demand
- Quality of advice
- Reactivity
- Clarity of proposals and quotation

**Performance**

- Reliability of service
- Compliance with your expectations

**Our partner's activity**

- Delivery times
- Response times
- Contact

**General appreciation**

Comment or suggestion

Date